

Andrea Perniciano

Senior Data & Transformation Consultant

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Professional Profile

Senior consultant specializing in **digital transformation** and **data platform modernization** for large enterprises. Over 20 years of experience delivering business-critical IT solutions in Telecommunications, Energy, Media, and Public Administration sectors.

Proven track record in **requirements analysis**, **functional design**, and **project management** for complex enterprise systems. Expert in translating business needs into actionable technical specifications while maintaining stakeholder alignment across all organizational levels.

Recently expanded capabilities with **AI-assisted development workflows**, successfully delivering production systems in accelerated timeframes.

Core Competencies: Business Analysis • Functional Analysis • Process Reengineering • IT Architecture • Data Platform Design • Project Management • SCRUM • Domain-Driven Design

Professional Experience

Business Analyst | Cliente Enterprise - Settore Media & Broadcasting

2025 - Present | Remote | *Via Subcontractor*

Leading functional analysis and documentation for **enterprise-scale modernization project** replacing legacy mainframe systems with modern web-based architecture.

- **Structured complex documentation** for business-critical production workflows serving TV and Radio operations
- Translated technical requirements into clear, actionable specifications for cross-functional teams
- Defined functional architecture for new system managing mission-critical transmission resources
- Facilitated stakeholder alignment in project approval phase with comprehensive use case documentation

Technologies: Enterprise Systems Modernization, Mainframe Migration, Business Process Modeling, Requirements Engineering

Data & Business Analyst / Project Manager | Enel Group

2018 - June 2025 | Hybrid | Rome

Led business analysis, data analysis, and project management initiatives for **Enel's enterprise reporting platform** serving a global utility organization with 70,000+ employees.

Key Achievements:

- **Designed and implemented** data integration pipelines processing millions of operational records
- **Reduced reporting delivery time by 40%** through process optimization and automation
- **Managed cross-functional teams** delivering complex BI solutions under strict compliance requirements
- Ensured platform alignment with evolving business requirements through continuous stakeholder engagement

Technologies: Business Intelligence, Data Platform Architecture, SQL, ETL, Enterprise Reporting

Service Manager | Enel Group

2013 - 2018 | Hybrid | Rome

Managed IT service delivery for **software engineering toolchain** supporting development teams across multiple business units.

Key Achievements:

- **Maintained 99.5% SLA compliance** for mission-critical development tools (JIRA, Confluence, Bamboo, BitBucket)
- **Implemented ITIL-aligned processes** improving incident resolution time by 35%
- Coordinated with vendors and internal teams ensuring quality standards and customer satisfaction

Technologies: ITIL, Service Management, Atlassian Stack, DevOps Tools

Senior Business Analyst | Opera21 SpA

2000 - 2013 | Milan

Delivered **business and functional analysis** for diverse enterprise clients across Telecommunications, Energy, Insurance, and International Trade sectors.

Notable Projects:

- **Vodafone CRM Modernization** (1999-2006): Functional designer and business analyst for major reverse engineering project rebuilding Vodafone's customer management platform
- Led requirements gathering and process analysis for complex B2B and B2C systems
- Designed functional specifications for integration architectures connecting heterogeneous enterprise systems

Technologies: Enterprise Architecture, CRM Systems, Requirements Analysis, UML, BPMN

Certifications & Training

- **SCRUM Professional Master** (2020)
- **ITIL v4 Foundation** (2019)
- **Data Analysis Fundamentals** (2018)
- **AI-Assisted Development Workflows** (2024)

🔗 Full credential portfolio: credly.com/users/andrea-pernicio

Technical Skills

Analysis & Design: Requirements Analysis • Business Process Modeling (BPMN) • Functional Design • UML • Domain-Driven Design

Data & Architecture: SQL • NoSQL • Data Platform Design • ETL Pipelines • Enterprise Integration Patterns

Project Management: SCRUM • PMI Methodologies • Stakeholder Management • Agile Delivery

Tools: Confluence • JIRA • BitBucket • Bamboo • Atlassian Suite • Enterprise BI Tools

Education

University Studies | Economics & Business Administration

Università degli Studi, Italy

Languages

- **Italian:** Native
 - **English:** Professional Working Proficiency
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Work Preferences

Availability: Remote / Hybrid arrangements

Location: Italy (open to occasional travel)

Ideal Engagement: Long-term contracts or permanent positions with enterprise organizations

Focus: Digital transformation projects, data platform modernization, business-critical system evolution

References available upon request